



<p>b) Consideration of safeguarding during the preparation of service area policies and procedures – e.g. in respect of report writing, identification of safeguarding as a key factor, alongside such other matters as Ward, Equality Impact and Financial Assessments.</p>				
<p>iii) That the Panel receives further information following the outcomes of the TSAB's Safeguarding Mapping Report work, in order to achieve a greater understanding of the comparative data and its validity.</p> <p>In addition, that the reporting systems are streamlined to ensure consistency of data across the four Local Authorities.</p>	<p>TSAB Mapping Report to be shared with Scrutiny Panel once complete and circulated. Discussions are underway to plan a briefing for all Elected Members on the content of the mapping report.</p> <p>This action was already being addressed, and forms part of the development work being conducted by the Performance and Quality Assurance sub-group of the TSAB.</p>	<p>Director Adult Social care and Health Integration</p> <p>Adult Protection Co-ordinator</p>	<p>None identified</p> <p>None identified</p>	<p>Jul 17</p> <p>Oct 17</p>
<p>iv) That the TSAB framework develops in order to improve the transition process for children.</p>	<p>Discussion to be taken forward with TSAB and internally with the Executive Director of Safeguarding and Children's Services</p>	<p>Director Adult Social care and Health Integration</p>	<p>To be identified</p>	<p>June 17</p>
<p>v) That the Panel receives on-going updates in respect of the work and development of the TSAB; matters of interest to be identified by the Panel and correspondence undertaken accordingly with the TSAB representatives.</p>	<p>Scrutiny Panel to be briefed of TSAB developments via minutes of TSAB meetings. TSAB minutes will in future be circulated to the Scrutiny support officer for the Chair.</p>	<p>Director Adult Social care and Health Integration</p>	<p>None identified</p>	<p>Complete</p>
<p>vi) That publicity and marketing campaign work continues to be undertaken in conjunction with Marketing and Communications, and partners, via such communication methods as Love Middlesbrough Magazine, the Local Authority's website and intranet site (and those of its partners), advertisements in public buildings such as community hubs and</p>	<p>Purposeful links to be made between Safeguarding Manager and Communications lead post with the Council to work up a specific scheduled work programme to take this work forward.</p>	<p>Adult Protection Co-ordinator</p>	<p>To be identified</p>	<p>Aug 17</p>

<p>libraries, and radio campaigns, as appropriate, in order to:</p> <ul style="list-style-type: none"> <li>a) Deliver the message that safeguarding is 'everybody's business';</li> <li>b) Encourage volunteering to address the issues of loneliness and isolation;</li> <li>c) Demonstrate that the professional caring role is highly valued and essential, and significant in terms of addressing loneliness and isolation; and</li> <li>d) Facilitate exploration of opportunities for service areas in raising the profile of carers, and to reward both members of staff and the general public for undertaking exceptional care-related work.</li> </ul>				
<p>vii) That the CQC be requested to consider whether it can:</p> <ul style="list-style-type: none"> <li>a) Shorten the timeframe for the formulation and publication of reports following formal inspections; and</li> <li>b) Notify the Local Authority of any potential issues following a preliminary inspection via the provision of shorter 'notification' or summary reports.</li> </ul>	<p>These issues to be added to the agenda for next CQC meeting with Department</p>	<p>Director Adult Social care and Health Integration</p>	<p>None identified</p>	<p>July 17</p>

viii)	That the Panel receives copies of any CQC formal inspection reports that have raised concerns, for information.	CQC reports are made available on their website for all registered services when they enter the public domain. Further discussions to take place with the Scrutiny Officer to understand the level at which the Panel would wish to be alerted and how these could be identified as they arise.	Head of Specialist and Lifelong Services	To be identified	Apr 17
ix)	That formal monitoring of 'Band D' contracts be kept under review.	Band D contracts are monitored in accordance with the monitoring framework, the monitoring actions are based on the type and size of contract taking into account the resources available to monitor contracts. The framework is reviewed annually.	Head of Commissioning and Procurement	None identified	Jan 18
x)	That work be undertaken to ascertain the amount of time carers spend travelling between appointments and the impact of this on service users, with findings to be reported back to the Panel.	The Homecare contracts are due to be re-tendered in May 2017 with new contracts awarded in November 2017. Travel time will be taken into consideration within this process, however it would be costly and prejudicial to the procurement process to undertake this action during reprocurement. A pilot project could be considered post contract award	Head of Commissioning and Procurement	None identified	Mar 18
xi)	That data be collected and analysed to identify the levels of staff turnover, for those employed by the Local Authority and commissioned service providers, and the reasons for this.	Local Authority staff data is already available from employee services. As part of exit arrangements. Requirements for anonymised staff data can be built into future contracts for commissioned services. Requests can be made to existing contracted providers but this cannot be enforced unless mandated within the contract.	Head of Commissioning and procurement	None identified	Sep 17